

The following information was obtained from a the Library Statistics Program, a component of the National Center for Educational Statistics (NCES)

	Group Avg.	NSU Ranking	NSU	Morehead	U of Baltimore	McNeese	Auburn U - Mont.	Northern Kentucky	Troy State - Main	Norfolk State	Kennesaw	Bowie State	Georgia Coll & St U	UT - Perm Basin	U of North Alabama
Books, Serial Back Files, Other Paper Materials Per Person Enrolled (FTE)	60.50	10	37.98	68.09	64.65	54.94	82.09	28.64	26.61	73.57	44.60	62.96	35.34	110.65	73.8
Volumes added per year per student	See on next page														
Ratio of Material expenditures to FTE students	\$ 129.76	12	\$77.63	\$159.73	\$115.03	\$110.50	\$211.67	\$104.17	\$58.82	\$94.11	\$144.00	\$255.01	\$64.52	\$314.95	\$180.01
Print Material as a percent of total Expenditures	34.9%	8	32.9%	39.0%	17.5%	34.6%	34.0%	31.4%	44.6%	32.4%	40.8%	40.2%	22.4%	52.3%	30.9%
Electronic Material as a percent of Total Expenditures	7.5%	9	4.2%	5.8%	3.2%	2.9%	6.0%	8.8%	7.3%	0.0%	16.2%	5.4%	2.5%	19.3%	11.1%
Wages as a percent of Total Expenditures	55.5%	3	60.3%	52.9%	64.4%	53.3%	51.8%	63.5%	39.2%	59.9%	44.6%	49.5%	68.0%	39.7%	59.1%
Other Operational cost as a percent of Total Expenditures	9.3%	9	6.3%	6.7%	17.9%	7.0%	12.2%	3.9%	15.4%	5.8%	10.3%	5.7%	7.1%	3.0%	8.2%
Ratio of Library staff to FTE students	4.60	11	3.28	5.08	6.08	3.46	7.19	3.55	1.16	4.64	2.53	5.44	6.30	5.65	5.37
Ratio of Library space to FTE students			10.9 Sq. Ft.												
Ratio of students attending instructional sessions per FTE students	43.9%	2	66.9%	41.8%	44.1%	32.0%	51.4%	66.2%	16.0%	37.1%	48.4%	28.9%	26.8%	71.9%	53.6%
Ratio of library seating to FTE students			0.11 seats per FTE												
Ratio of computer workstations per FTE students			.0023 stations per FTE												
Circulations per FTE students without Reserves	8.3	5	8.4	14.2	5.4	3.5	6.4	3.8	2.4	4.8	20.3	2.5	3.1	12.2	15.0
Ratio of Interlibrary loans received per FTE students	0.36	8	0.25	0.28	0.37	0.25	0.43	0.37	0.09	0.11	0.86	0.02	0.80	0.53	0.12
Ratio of interlibrary lending to borrowing	1.15	11	0.95	2.00	1.45	0.97	1.47	0.73	1.55	4.58	0.96	2.35	0.67	1.40	1.86
Reference Transactions Per Person Enrolled (FTE)	0.09	7	0.05	0.04	0.09	0.03	0.07	0.04	0.02	0.12	0.31	0.03	0.06	0.09	0.03

Data for Comparable Institutions is not available

Data for Comparable Institutions is not available

Data for Comparable Institutions is not available

The following information was obtained using ACRL 2005 statistics. Note: A slightly different comparison group was necessary due to ACRL participants.

	NSU Ranking	NSU	Auburn U - Mont. (AL)	Georgia Coll & St U (GA)	Morehead (KY)	Northern Kentucky (KY)	Troy State - Main (AL)	Armstrong Atlantic S.U. (GA)	Nicholls (LA)	Northeastern S. U. (Okla)	Southeastern S. U. (LA)	
Volumes added per student	1.15	4	1.01	1.60	0.67	2.41	0.68	0.81	0.62	2.05	0.92	0.72

2005 IPEDS Library Statistics

	Group Avg	NSU Ranking	NSU	Morehead	U of Baltimore	McNeese	Auburn U - Mont	Northern Kentucky	Troy State - Main	Norfolk State	Kennesaw	Bowie State	Georgia Coll & St U	UT - Perm Bas'n	U of North Alabama
Circulation Transactions (Including Reserves) Per Person Enrolled (FTE)	2.563	5	2,109	2,160	1,266	1,853	1,681	4,174	1,332	566	11,910	78	3,812	1,322	596
Total Interlibrary Loans Received	0.36	8	0.25	0.28	0.37	0.25	0.43	0.37	0.09	0.11	0.86	0.02	0.80	0.53	0.12
Interlibrary loans received Per Person Enrolled (FTE)	1.15	11	0.95	2.00	1.45	0.97	1.47	0.73	1.55	4.58	0.96	2.35	0.67	1.40	1.86
Ratio of Interlibrary lending to borrowing	87	8	84	90	81	80	87	91	86	84	101	96	62	84	97
Hours Open in a Typical Week	5,132	13	5,193	3,944	3,944	4,417	3,571	6,400	7,086	3,000	11,255	4,077	3,711	2,645	6,287
Gate Count in a Typical Week	631	4	296	318	251	251	262	427	237	650	4,327	110	298	233	168
Reference Transactions in a Typical Week	0.09	7	0.05	0.04	0.09	0.03	0.07	0.04	0.02	0.12	0.31	0.03	0.06	0.09	0.03
Reference Transactions Per Person Enrolled (FTE)	128	3	161	156	140	100	98	213	91	90	335	31	29	83	137
Total Presentations 2004	3112	3	5709	3212	1524	2410	2003	7455	2476	2000	6700	1224	1275	1780	2694
Presentation Attendees	43.9%	2	66.9%	41.8%	44.1%	32.0%	51.4%	66.2%	16.0%	37.1%	48.4%	28.9%	26.8%	71.9%	53.6%
Attendees to FTE Students	5907.1	4	71894	108652	18653	25994	24934	42606	36606	26062	281099	10575	14790	30201	75659
Circulations General	8889	6	4788	4319	27395	2698	675	7275	2317	6303	44395	1155	3241	4539	6457
Circulations Reserves?	8.3	5	8.4	14.2	5.4	3.5	6.4	3.8	2.4	4.8	20.3	2.5	3.1	12.2	15.0
Circulations per FTE without Reserves	9.6	6	9.0	14.7	13.3	3.8	6.6	4.4	2.5	6.0	23.5	2.8	3.8	14.0	16.3
Circulations per FTE with Reserves	\$653,764		\$522,818	\$962,071	\$206,858	\$658,161	\$636,112	\$886,023	\$712,227	\$478,095	\$1,325,000	\$804,094	\$282,099	\$545,161	\$610,209
print Expenditures	34.9%	8	32.9%	39.0%	17.5%	34.6%	34.0%	31.4%	44.6%	32.4%	40.8%	40.2%	22.4%	52.3%	30.9%
Print % of Budget	\$143,322	9	\$66,452	\$142,586	\$38,121	\$54,299	\$113,126	\$247,962	\$116,939	\$0	\$525,000	\$108,795	\$31,078	\$201,475	\$217,954
electronic Expenditures	7.5%	9	4.2%	5.8%	3.2%	2.9%	6.0%	8.8%	7.3%	0.0%	16.2%	5.4%	2.5%	19.3%	11.1%
Electroni % of Budget	\$1,056,375		\$958,589	\$1,305,655	\$762,645	\$1,013,777	\$968,217	\$1,793,487	\$625,749	\$884,528	\$1,450,000	\$990,437	\$857,833	\$413,670	\$1,166,115
Total Wages	55.5%	3	60.3%	52.9%	64.4%	53.3%	51.8%	63.5%	39.2%	59.9%	44.6%	49.5%	68.0%	39.7%	59.1%
Wages % of Budget	\$176,298		\$99,407	\$165,762	\$212,462	\$132,916	\$228,200	\$109,860	\$245,013	\$85,868	\$335,000	\$113,566	\$89,288	\$31,000	\$161,882
Other Operating Expenditures	9.3%	9	6.3%	6.7%	17.9%	7.0%	12.2%	3.9%	15.4%	5.8%	10.3%	5.7%	7.1%	3.0%	8.2%
Other Operation % of Budget	10.9		10.9	10.9	10.9	10.9	10.9	10.9	10.9	10.9	10.3	5.7	7.1	3.0	8.2
Square Foot per FTE	0.11		0.11	0.11	0.11	0.11	0.11	0.11	0.11	0.11	0.11	0.11	0.11	0.11	0.11
Seating per FTE	0.0023		0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023	0.0023
Computer Workstations per FTE															

2005 IPEDS Library Statistics

	Group Avg	NSU Ranking	NSU	Morehead	U of Baltimore	McNeese	Auburn U - Mont	Northern Kentucky	Troy State - Main	Norfolk State	Kennesaw	Bowie State	Georgia Coll & St U	UT - Perm Basin	U of North Alabama
Expenditures: Electronic Materials	\$26,119	9	\$0	\$18,011	\$0	\$21,773	\$3,478	\$0	\$5,366	\$0	\$150,000	\$100,195	\$0	\$4,743	\$9,859
Expenditures: Current Serial Subscriptions	\$440,011	9	\$346,556	\$695,471	\$190,136	\$431,731	\$349,164	\$705,152	\$508,782	\$285,466	\$750,000	\$363,899	\$245,278	\$340,161	\$414,893
Expenditures: Electronic Serials	\$123,609	8	\$66,452	\$124,575	\$38,121	\$32,526	\$109,648	\$247,362	\$111,573	\$0	\$375,000	\$8,600	\$31,078	\$196,732	\$208,095
Expenditures: Audiovisual Materials	\$19,946	6	\$10,039	\$52,238	\$732	\$10,672	\$9,925	\$0	\$20,996	\$0	\$10,000	\$91,719	\$0	\$2,500	\$40,565
Expenditures: Document Delivery/Interlibrary Loan	\$3,546	5	\$2,728	\$2,929	\$2,616	\$0	\$693	\$5,200	\$571	\$305	\$25,000	\$0	\$0	\$5,000	\$241
Expenditures: Preservation	\$8,901	4	\$13,126	\$17,326	\$7,312	\$9,068	\$9,087	\$5,000	\$15,000	\$2,800	\$10,000	\$0	\$18,000	\$1,000	\$12,216
Expenditures: Computer Hardware and Software	\$33,405	9	\$9,632	\$30,580	\$3,040	\$95,938	\$37,819	\$33,375	\$8,140	\$26,100	\$100,000	\$33,696	\$4,799	\$0	\$27,372
Expenditures: Bibliographic Utilities, Network, Consortia	\$61,471	8	\$46,881	\$48,950	\$141,777	\$99,212	\$55,306	\$30,000	\$43,131	\$25,500	\$100,000	\$73,580	\$71,288	\$25,000	\$23,908
All Other Operating Expenditures	\$102,380	10	\$36,672	\$96,557	\$60,757	\$24,636	\$163,114	\$69,660	\$186,311	\$57,263	\$200,000	\$39,986	\$0	\$0	\$125,517
Total Library Expenditures	\$1,904,042	9	\$1,590,446	\$2,468,388	\$1,185,005	\$1,903,491	\$1,870,348	\$2,822,745	\$1,596,129	\$1,477,591	\$3,250,000	\$2,000,207	\$1,261,123	\$1,041,360	\$1,972,102
Total Library Expenditures Per Person Enrolled (FTE)	\$317.61	12	\$186.50	\$321.57	\$342.98	\$252.99	\$480.32	\$250.55	\$103.30	\$274.44	\$234.59	\$473.09	\$264.83	\$420.42	\$392.22
Material/Information resources expend. Per FTE	\$130	12	\$78	\$160	\$115	\$111	\$212	\$104	\$59	\$94	\$144	\$255	\$85	\$315	\$180
Books, Serial Back Files, Other Paper Materials	358,882	8	323,931	522,673	223,363	413,344	319,669	322,607	411,224	396,118	617,881	266,213	168,284	274,088	371,123
Books, Serial Back Files, Other Paper Materials Per Person Enrolled (FTE)	60.50	10	37.98	68.09	64.65	54.94	82.09	28.64	26.61	73.57	44.60	62.96	35.34	110.65	73.81
Microforms	1,033,353	11	171,425	819,736	40,995	1,611,213	2,421,686	817,302	1,578,145	60,277	1,696,921	440,210	647,294	1,219,083	1,047,372
Current Serial Subscriptions	3,199	7	1,898	3,046	669	14,738	2,202	1,886	1,397	1,195	2,995	1,235	5,486	0	3,540
Audiovisual Materials	9,955	6	7,403	22,194	1,616	3,442	25,223	1,532	16,473	0	26,350	6,674	4,582	0	11,368
Total Interlibrary Loans Provided Per Person Enrolled (FTE)	0.41	9	0.24	0.56	0.53	0.24	0.63	0.27	0.13	0.48	0.82	0.04	0.54	0.75	0.22

2005 IPEDS Library Statistics

	Group Avg	NSU Ranking	NSU	Morehead	U of Baltimore	McNeese	Auburn U - Mont.	Northern Kentucky	Troy State - Main	Norfolk State	Kennesaw	Bowie State	Georgia Coll & St U	UT - Perm Basin	U of North Alabama
Number of Branch Libraries	0	N/A	0	2	0	0	0	0	0	0	0	0	1	1	3
E-mail/Web Library Reference Service (Y/N)?	N/A	N/A	YES	YES	YES	YES	YES	YES	YES	NO	NO	NO	YES	YES	YES
Technology to Assist Patrons with Disabilities (Y/N)?	N/A	N/A	NO	YES	YES	YES	YES	YES	YES	YES	YES	NO	YES	YES	YES
Documents Digitized by Library Staff (Y/N)?	N/A	N/A	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	NO	NO
State-Subsidized Consortium for Access to Electronic Resources (Y/N)?	N/A	N/A	NO	YES	NO	NO	YES	YES	YES	NO	YES	NO	NO	YES	YES
Library Participates in Other Consortium for Access to Electronic Resources (Y/N)?	N/A	N/A	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Theses in Electronic Format (Y/N)?	N/A	N/A	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities	Masters' Colleges and Universities
Carnegie Classification Code	7,083	4	8,528	7,676	3,455	7,524	3,894	11,266	15,451	5,364	13,854	4,228	4,762	2,477	5,028
Total FTE 12 month Enrollment Librarians	11	7	10	13	8	15	10	18	8	8	17	7	14	4	11
Other Professional Staff	2	3	3	0	3	0	0	0	2	0	0	0	2	9	1
Librarians and Other Professional Staff	13	5	13	13	11	15	11	18	10	8	17	13	16	13	12
Librarians and Other Professional Staff Per 1,000 Enrolled (FTE)	2.38	10	1.52	1.69	3.04	1.99	2.9	1.6	0.66	1.49	1.23	3.07	3.36	5.25	2.29
All Other Paid Staff	14	6	15	26	10	11	17	22	8	17	18	10	14	1	15
Student Assistants	14	1	45	19	2	13	19	24	9	23	35	8	2	6	12
Total Staff	41	1	73	58	23	39	47	64	27	48	70	31	31	20	38
Total Staff excluding students/FTE	4.60	11	3.28	5.08	6.08	3.46	7.19	3.55	1.16	4.64	2.53	5.44	6.30	5.65	5.37
Total Staff Per 1,000 Enrolled (FTE)	6.82	3	8.56	7.55	6.55	5.12	12.02	5.68	1.73	8.92	5.05	7.21	6.51	7.87	7.58
Salaries/Wages: Librarians and Other Professional Staff	\$611,983	8	\$588,141	\$630,666	\$445,829	\$636,176	\$484,045	\$925,979	\$416,547	\$405,602	\$1,040,000	\$674,620	\$613,873	\$366,372	\$704,084
Salaries/Wages: All Other Paid Staff	\$365,018	6	\$323,851	\$557,430	\$300,816	\$269,849	\$371,644	\$705,233	\$165,132	\$447,121	\$295,000	\$283,817	\$243,960	0	\$375,178
Salaries/Wages: Student Assistants	\$79,376	8	\$46,597	\$117,559	\$16,000	\$107,752	\$112,528	\$162,275	\$44,070	\$31,805	\$115,000	\$32,000	0	\$47,298	\$86,853
Expenditures: Books, Serial Back Files, Other Materials	\$235,498	11	\$176,262	\$266,600	\$16,722	\$226,430	\$286,948	\$180,871	\$203,445	\$192,629	\$575,000	\$440,195	\$36,821	\$205,000	\$195,316

2005 IPEDS LIBRARY SURVEY

Assessment Category	NSU Value	NSU RANKING (within Peer group)												
		1	2	3	4	5	6	7	8	9	10	11	12	13
Ratio of Books, Serial Back Files, Other Paper Materials Per Person Enrolled (FTE)	38 per FTE									X				
Volumes added per year per student	1.0 per FTE			X*										
Material/Information resources expended per FTE	\$78 per FTE												X	
Print Material as a % of Total Expenditures	32.90%								X					
Electronic Material as a % of Total Expenditures	4.20%									X				
Wages as a % of Total Expenditures	60.30%			X										
Other Operational Cost as a % of Total Expenditures	6.30%								X					
Ratio of Library Staff (excluding students workers) per FTE students	.00328 per FTE												X	
Ratio of Library space to FTE students (ranking not available)	10.9 sq feet per FTE													
Ratio of students attending instructional sessions per FTE students	66.90%		X											
Ratio of library seating to FTE students (ranking not available)	.11 per FTE													
Ratio of computer workstations to FTE students (ranking not available)	.0023 per FTE													
Circulations per FTE students without reserves	8.4 per FTE					X								
Interlibrary loans received per FTE students	.25 per FTE										X			
Ratio of Interlibrary lending to borrowing	0.95												X	
Reference Transactions Per Person Enrolled (FTE)	0.05 per FTE									X				

\* This ranking is 4th of 10 (using ACRL data)

## PEER GROUP STATISTICS

<u>Assessment Category</u>	<u>NSU Value</u>	<u>Which Means...</u>
1) Ratio of Books, Serial Back Files, Other Paper Material per Person Enrolled	38 per FTE	NSU ranked 10 <sup>th</sup> , which means 9 institutions bought more paper materials than NSU; 3 bought less.
2) Volumes added per year per student	1.0 per FTE	NSU ranked 4 <sup>th</sup> out of 10, which means 3 institutions added more; six added fewer.
3) Material/ Information resources expended per FTE	\$78 per FTE	NSU ranked 12 <sup>th</sup> , which means 11 institutions spent more; 1 spent less.
4) Electronic Material as a % of total expenditures	4.20%	NSU ranked 9 <sup>th</sup> , which means 8 institutions spent more; four spent less.
5) Wages as a % total expenditure	60.30%	NSU ranked 3 <sup>rd</sup> , which means two institutions spent more; ten spent less. To its great credit, NSU has not laid off staff or faculty in some 25 years due to financial exigency.
6) Other operational cost as a % of Total expenditures	6.30%	NSU ranked 9 <sup>th</sup> , which means that 8 institutions spent more; four spent less.
7) Ratio of Library Staff (excluding student workers) per FTE students	3.28	3.28 library staff per every 1,000 FTE students.
8) Print materials as a % of Total expenditures	32.90%	NSU ranked 8 <sup>th</sup> , which means 7 institutions spent more; 5 spent less.

Assessment Category

NSU Value

Which Means...

9) Ratio of library space to FTE students (ranking not available)

10.9 sq. ft. per FTE

Contrary to information strongly asserted in the year 2000 report, NSU has plenty of seating to accommodate its library clientele.

OUTPUT MEASURES

10) Ratio of Students attending instructional sessions per FTE Students

66.90

66.9% of the FTE students

11) Ratio of Library seating to FTE students (ranking not available)

There are 110 seats available for every 1,000 FTE students (ratio = .11).

12) Ratio of computer workstation to FTE students (ranking not available)

There are 2.3 workstations for every 1,000 FTE students (ratio = .0023).

13) Ratio of circulation (excluding reserves) per FTE

There was an average of 8.4 circulations for every FTE student. NSU ranked 5<sup>th</sup>, which means four institutions circulated more; eight less.

14) Interlibrary loans received per FTE students

For every FTE student .25 interlibrary loans were received (One out of every four students receives an ILL loan).

15) Ratio of interlibrary lending to borrowing

For every 100 interlibrary loan received there were 95 interlibrary lending (ratio = .95) NSU's ranking was 11<sup>th</sup>, meaning ten institutions borrowed more; two borrowed fewer.

16) Reference Transactions per person enrolled (FTE)

For every 100 FTE students there were 5 reference transactions (ratio = .05). NSU ranked 7<sup>th</sup>, meaning 6 institutions answered more reference questions; 6 answered fewer.

Comparative Statistics: Peer Institutions

The Office of Institutional Research provided a group of twelve peer institutions using a combination of Southern Review Board (SREB) and Carnegie Classification criteria. Each of the twelve institutions is currently classified by Carnegie as a Masters Level - Large Institution, and by SREB as a Four Year Level Four institution. The institutions are: ....

A comparison of the libraries for the peer institutions (including NSU) was conducted through the Library Statistics Program, a component of the National Center for Educational Statistics (NCES). At the time of this self-study the latest available data for the NCES Library Comparisons was for the 2004 fiscal year. Whenever possible this study was utilized for comparison purposes.

However, at least one comparison could not be made using the NCES study as the data was not available. A second study was conducted using 2005 ACRL statistics. A new peer group was established with five institutions from the NCES group, and four new institutions which had similar characteristics. The ACRL study, therefore, had ten institutions including NSU. These institutions are ....

Measure	SStudy	Study Average	NSU Ranking	NSU Description	Lowest Institution	Highest Institution
Ratio of vol to FTE students	NCES	60.5	10 (of 13)	38 vols per FTE student	Troy State with 27	UT-PB with 111
Volumes added per year per student	ACRL	1.2	4 (of 10)	1.0 vols. Added per student	Armstrong Atlantic with .6 vols per student	Morehead with 2.4
Ratio of material expenditures to FTE students	NCES	\$130	12 (of 13)	NSU spent an average of \$78 on information resources per FTE student	Troy State with \$59	UT-PB with \$315
Print Material as a percent of total exp.	NCES	34.9%	8 (of 13)	NSU - 32.9% of the total library expenditures was on print material	U of Baltimore with 17.5%	UT-PB with 52.3%
Electronic Material as a percent of total exp.	NCES	7.5%	9 (of 13)	NSU - 4.2% of the total lib exp was on electronic materials	Norfolk State with 0%	UT-PB with 19.3%
Wages as a percent of total exp.	NCES	55.5%	3 (of 13)	NSU - 60.3% of the total library expenditures were on wages	Troy State with 39.2%	Georgic College with 68.0%

Other Operational cost as a percent of total exp.	NCES	9.3%	9 (of 13)	NSU – 6.3% of the total library expenditures were on other operational costs	UT – PB with 3.0%	U of Baltimore with 17.9%
Ratio of library staff to FTE students	NCES	4.60	11 (of 13)	NSU had 3.28 library staff per every 1000 FTE students	Troy State with 1.16	Auburn-Mont. With 7.19
Ratio of library space to FTE students	N/A			NSU has 10.9 square feet of library space per FTE student		
Ratio of students attending instructional sessions per FTE students	NCES	43.9%	2 (of 13)	NSU – the number of attendees (5709) is 66.9% of the FTE students	Troy State with 16.0%	UT-PB with 71.9%
Ratio of library seating to FTE student	N/A			NSU – There are 110 seats available for every 1000 FTE students (ratio = .11)		
Ratio of computer workstations per every FTE student	N/A			NSU – There are 2.3 workstations for every 1000 FTE students (ratio = .0023)		
Circulations per FTE students without Reserves	NCES	8.3	5 (of 13)	NSU – there were an average of 8.4 circulations for every FTE student	Troy State with 2.4	Kennesaw with 20.3
Ratio of Interlibrary loans received per FTE student	NCES	.36	8 (of 13)	NSU – for every FTE student .25 interlibrary loans were received (one out of every four students received an interlibrary loan)	Bowie State with .02	Kennesaw with .86
Ratio of interlibrary loan lending to borrowing	NCES	1.15	11 (of 13)	NSU – for every 100 interlibrary loans received there were 95 interlibrary “lendings” (ratio = .95)	Georgia College with .67	Norfolk with 4.58
Reference transactions per FTE student	NCES	.09	7 (of 13)	NSU – for every 100 FTE students there were 5 reference transactions (ratio = .05)	Troy State with .02	Kennesaw with .31